



Wellbeing Survey 2022 FAQs

Background

Why is Entain running a wellbeing survey?

As part of Entain's new listening approach we want to hear from our colleagues more often, so that we can make decisions based on insight and achieving our objective of making Entain a great place to work.

The global wellbeing survey will complement Your Voice by providing a deep dive on wellbeing. This will help us identify the drivers of wellbeing across the business so we can take purposeful, strategic actions.

Why should I complete the wellbeing survey?

By taking part, you'll have a chance to positively influence the future of workplace wellbeing, meaning the things that we do as an organisation to support your wellbeing and help you thrive.

The more people that complete the survey, in an honest way, the bigger difference this will make to how we move forward with supporting wellbeing at Entain.

When is the wellbeing survey open?

The wellbeing survey opens on Monday 6th June and closes Monday 27th June. It takes around 5 – 10 minutes to complete.

Please check your email invitation for the survey due date. If you can't find it, please contact support@robertsoncooper.com



Technical Questions

How do I complete the wellbeing survey?

For office

You will have been emailed a unique link to complete the survey. Most people tend to complete the survey straight away to avoid reminder emails. Once you have created your account and logged in, you can complete the survey in more than one sitting by logging back in using the same username and password – all your answers will be saved on the system.

For retail

If you do not have a work email address, you will be sent a text message with a link to complete the survey. A QR code will also be sent out to access the survey. You will need to create an account using a personal email address and you will be sent an email to activate your account. This ensures your responses are kept securely and you can download your personalised wellbeing report.

How long will the survey take to complete?

The wellbeing survey takes anywhere between 5 – 10 minutes to complete.

I don't have an Entain email how can I access the survey?

If you don't have a work email, you can use your personal email address to register and complete the survey. You'll be provided with a QR code or the website address, so that you can access the survey.

Can I fill in the survey multiple times?

No, you can only complete the wellbeing survey once, but you'll have access to your personalised wellbeing report for 6 months after the completion of the survey.

I've just started at Entain do I need to complete the survey?

If you started on or after 26th May, you won't have the opportunity to fill in the wellbeing survey on this occasion.

Confidentiality

Is the wellbeing survey anonymous?

It's confidential – no-one at Entain will be able to identify you from your responses or view your Individual results.

Is the personalised wellbeing report anonymous?

When you complete your wellbeing survey you will receive a personalised wellbeing report. This report will give you an insight into your own health and wellbeing. The report will help you understand what actions you can take to improve your wellbeing, including how to deal with pressures at work. Your responses will be compared with other employees across a number of organisations and provides tips and advice on making positive changes to help you to feel happier inside and outside of work.

Your individual results will never be shared with Entain.

What happens with the results?

Who can see my results?

You are the only person who will be able to see your individual results by downloading your personalised wellbeing report after you have submitted your survey responses.

Once the survey closes and Robertson Cooper has analysed and anonymised the data, we will deliver a presentation to senior managers from Entain, summarising the key results. This is an 'organisational' survey, so individuals will not be identified. Robertson Cooper will only give feedback to Entain on the results in a minimum group size of 8 survey respondents.

When will the results be published?

The results will be presented to senior managers during July. A schedule will be arranged to publish the results to managers and the wider organisation.

Role of the manager

What is the role of my manager during the survey window?

During the wellbeing survey window, managers will be encouraging their teams to complete the survey and will be providing individual support on the survey and any concerns, should they occur.

Further support

I haven't found the answer to my question in the FAQs, and I still need support who can I contact?

You can contact Robertson Cooper to assist at support@robertsoncooper.com